

TRAINING & SPEAKING

EMPLOYEE ENGAGEMENT: IS YOUR CULTURE REALLY IN ORDER?

with Joanne Lockwood



When employees feel included and valued, they are more likely to be engaged at work. They will also have a better experience overall because they can focus on doing great work instead of worrying about how others perceive them.

Inclusion is a powerful tool that can be used to improve business results by increasing productivity and morale while also reducing turnover rates. A recent study found that companies with inclusive cultures had an average revenue per employee 33% high than for those without inclusive cultures.

Another study revealed that when employees feel included at work, they are more likely to stay with their employer, which means lower turnover costs for employers as well as happier employees who are less stressed out about job security. It doesn't stop there though – research has shown that people who feel included at work have higher levels of self-esteem, better mental health, greater resilience towards stressors outside of work and even healthier lifestyles.

So, it's clear – including all employees in the workplace is good for business across the board – your employee experience and engagement is directly linked to the culture of your organisation.

In this session Joanne Lockwood introduces the kinds of positive change your own organisation can focus on. By taking steps like building relationships between different departments or creating opportunities for everyone on staff to contribute ideas or feedback on how things could be improved within their department or company overall. There are many ways you can make sure every person feels valued at your workplace so don't wait any longer – get started today.

Key Take Away:

- Recognise the importance of ensuring the basic employee hygiene factors are in place before attempting to woo people with motivation.
- Understanding how different perspectives and motivational factors can influence employee experience.
- Understanding why Emotional Intelligence (EQ) and Cultural Intelligence (CQ) are the foundations to employee motivation and communication.
- Being able to recognise the core attributes of an Inclusive Leader, why they are important and how to nurture them.
- How to ask the right questions and determine how employee experience can be measured and tracked.

Following the presentation Joanne will be around for an open Q&A where you can challenge her with your thoughts or maybe event ask her for some ideas on how you can tackle your own challenges.



OOME OCH WOOD INCLUSION & BELONGING SPECIALIST Speaker • Consultant • Facilitator • Mentor

ABOUT

Joanne Lockwood

Joanne Lockwood is the Founder and CEO of SEE Change Happen and describes herself as an Inclusion and Belonging specialist that works with organisations throughout the UK, Europe and Elsewhere to bring culture change that allows people to thrive and perform at their best from pre-hire to retire.

Joanne is passionate about helping organisations to develop policy and best practise to be more inclusive for all people. By challenging biases, she helps them to develop a vision and strategy for conscious inclusion, with the aim of bringing about positive candidate, employee, and customer experiences. She delivers workshops, seminars, and training programmes both on-line and in-person.

Additionally, she promotes transgender awareness and support to businesses and assists them in developing allies' programmes and LGBTQ+ inclusion strategies.

She is a Fellow of the Professional Speaking Association, Member of the Institute of Equality and Diversity Professionals, consultant, and facilitator who focuses on "people people" be that in Talent Acquisition, Human Resources, or Learning & Develop to bring sustainable change by establishing a "why of D&I" for both the Organisation and the leadership teams to ensure it is promoted throughout to all colleagues.

As well as being a sought-after keynote conference speaker Joanne is also a prolific blogger and podcaster who hosts "Inclusion Bites" and is a regular columnist in a UK based National Newspaper where she shares her views on Inclusion and Belonging and creating environments where people can thrive.

She was a contributor and featured in a Channel 4 (UK) documentary called "The Making of Me", broadcast in February 2019 which featured on an episode of Gogglebox. This documentary was filmed over a 3-year period and detailed her own personal gender transition and its impact on those around her.

Recently, Joanne was named as one of the "Power List of the Top 200 Biggest Voices in Leadership in 2022" by leadersHum.com, also one of the "Top 15 must-follow diversity & inclusion thought leaders to watch out for in 2021" by Peoplehum.com and one of the "125 People to Follow on LinkedIn About Diversity and Inclusion" by Diverseln.com

Her mantra is "Smile | Engage | Educate" and that we should treat people as they wish to be treated.



We will join you in-person or online to deliver a keynote at your plenary session for your conference or company day. Depending on the format we are also able to deliver breakout workshops, take part in Q&A, Networking or 'Ask Me Anything' sessions.

As inclusion and belonging specialists, we are sure to help educate, inform and give practical advice on any chosen D&I topic to ensure best training and inclusive practices within your organisation.

What people have said about the session ... Joanne did the afternoon keynote speech at our end of mentoring programme celebration. She was absolutely captivating. She skillfully addressed our themes around the power of mentoring, self-belief, personal goals and paying it forward to make a difference to your own and others' lives. Joanne delivered a highly-engaging and thought-provoking talk as part of our Pride celebrations, and was extremely receptive and open to questions to help everyone in the Moreen Pascal, Programmes Manager audience come away feeling they had learned something at The Housing Diversity Network new and had the opportunity to think about quite challenging issues from a different perspective. We'd highly recommend Joanne! Andrew Leicester, Associate Director at Frontier Economics " Joanne was authentic, open and genuinely moving. The perfect mix of challenge and humour. Thank you. Sarah Winship, DEI Director at Molson Coors Beverage Company

SEE Change Happen is an Inclusion and Belonging consultancy, that specialises in working to ensure that organisations are culturally aware and sensitive to the needs of individuals.

We offer best-practice consultancy including developing workplace policies, inclusion and ally strategies, and support and mentoring; professional keynote speaking for conferences or events; and workshops and training for crucial learning and development.

Let's keep the conversation going...



See other keynotes and talks available from Joanne: https://seechangehappen.co.uk/speaking-category/keynotes

- Watch the clip from "The Making of Me" on Gogglebox via Channel 4 or Facebook: https://www.channel4.com/programmes/gogglebox/on-demand/67829-001 https://www.facebook.com/Channel4/videos/583840432131386/
- Website: https://seechangehappen.co.uk Inclusion Bites Podcast: https://seechangehappen.co.uk/inclusion-bites-listen Spotlight Newsletter: https://seechangehappen.co.uk/spotlight
- Twitter: @jo_lockwood1965 LinkedIn: https://linkedin.com/in/jolockwood
- Headshots and Bio: https://seechangehappen.co.uk/download-bio





PROMOTING — Positive People Experiences





You can email us... info@seechangehappen.co.uk



www.seechangehappen.co.uk